

## **CUSTOMS INFORMATION UNITED ARAB EMIRATES (UAE)**

*Please note that, as per requirement of Customs, client must be in Dubai prior to arrival of the shipment & also the client must have the UAE residence visa. Also kindly advise the client that all used personal effects shipments are subject to full custom inspection at the port and custom duty. The custom duty is charged at 5% of the customs assessed value of the personal effects.*

### **Exclusions**

Duty/taxes of any kind, port fees, demurrage, detention, full custom inspection at port/terminal @ US\$ 100.00 per shipment, container rent, hoisting, deconsolidation charges, heavy lifts, abnormal access, shuttle service and multiple deliveries, setting up of complex furniture / pool table, etc., fixing of fixtures, curtains and fittings of any kind, placing of kitchen items, crockery, decoration pieces and clothes in the shelves / cabinets. Please note that due to new custom regulations, it is compulsory to do physical inspection for all shipments.

### **Customs Information's**

Personal Effects & Household Goods are exempted from customs duty, provided these goods are more than six months in possession of owner.

#### *Prohibited Articles:*

Statues, pornographic material, anti Islamic materials/books, Fire Arms & Ammunition, Narcotics, Non Branded Drugs, Alcohol.

### **VERY IMPORTANT NOTICE:**

#### CUSTOMS POLICY -

FOR IMPORT SHIPMENTS IMPOSED BY UNITED ARAB EMIRATES – DEPARTMENT OF DUBAI CUSTOMS: (EFFECTIVE: 01.03.06)

POLICY TITLE: CONDITIONS AND CONTROLS FOR EXEMPTING PERSONAL EFFECTS AND HOUSEHOLD ITEMS.

THE PERSONAL EFFECTS AND USED HOUSEHOLD ITEMS BROUGHT INTO THE COUNTRY BY THE U.A.E. NATIONALS RESIDING ABROAD AND FOREIGNERS COMING FOR THE FIRST TIME FOR RESIDENCE IN THE COUNTRY SHALL BE EXEMPTED FROM CUSTOMS DUTY IN ACCORDANCE WITH THE FOLOWING:

THE FOLLOWING CATEGORIES SHALL BENEFIT FROM SUCH EXEMPTION:

1. U.A.E. NATIONALS RESIDING ABROAD UPON THEIR FINAL RETURN TO RESIDE IN THE COUNTRY.
2. FOREIGNERS COMING FOR THE FIRST TIME FOR RESIDENCE IN THE COUNTRY.

EXEMPTION SHALL BE SUBJECT TO THE FOLLOWING CONDITIONS & CONTROLS:

1. THE PERSONAL EFFECTS AND HOUSEHOLD ITEMS MUST BE USED ITEMS
2. PRESENT A PROOF SHOWING RESIDENCE ABROAD
3. PRESENT A PROOF SHOWING WORK AND RESIDENCE IN THE COUNTRY FOR FOREIGNERS
4. THE PERSONAL EFFECTS AND HOUSEHOLD ITEMS MUST BE BROUGHT INTO THE COUNTRY IN THE NAME OF THE NATIONAL RESIDING ABROAD
5. THE PERSONAL EFFECTS AND HOUSEHOLD ITEMS MUST BE BROUGHT INTO THE COUNTRY IN THE NAME OF THE FOREIGNER INTENDING TO RESIDE IN THE U.A.E.
6. THE PERSONAL EFFECTS AND HOUSEHOLD ITEMS MUST BE IN QUANTITIES AND NUMBERS THAT FIT WITH FURNISHING A HOUSE
7. THE EXEMPTION REQUESTER SHALL SUBMIT A PACKING LIST SHOWING THE FULL CONTENTS

NEW PERSONAL EFFECTS AND HOUSEHOLD ITEMS ARE NOT EXEMPTED AND THEIR CUSTOMS DUTY SHALL BE COLLECTED IN ACCORDANCE WITH THE CUSTOMS LAW PROVISIONS AND TARRIFF.

### **Documents required for Import customs clearance**

Copy of passport with visa, Original Bill of Lading/Airway Bill, Packing Inventory, handling and billing Instructions, Keys of any locked trunks for customs inspection, Consignee's presence is mandatory at the time of customs inspection for sea freight shipment.

### **CLEARANCE / DELIVERY**

Please be informed that customs clearance and delivery takes 3-4 working day's after ship's arrival and obtaining the delivery order from the shipping line/agent, and subject to all appropriate documents required for customs clearance in hand prior to arrival of the ship and customs officer's availability for customs inspection. Flyttfax will not be responsible for any delays in delivery of the shipment for any situation beyond the control, such as non-availability of Customs Officer, port congestion or delays in ship arrival or obtaining letters from consignee/owner of the shipment. Further any duty/taxes, port charges, demurrage, and detention due to shipments holding instructions from origin agent –If applicable, will be at owner/consignee's account and payment will be required prior to the delivery (CLIENT SHOULD BE AWARE OF THIS WELL IN ADVANCE AND NO SURPRISES).

### **DOCUMENTS REQUIRED FROM CLIENT**

Please note following documents would be required from the client, prior to clearance of the shipment, as noted below:

1. Copy of passport with U.A.E. residence visa page or application for visa (subject to acceptance from the Customs department)
2. Letter addressed to Director Customs, Dubai Ports and Customs Authority (we will provide it).
3. Letter addressed to shipping line agent (we will provide it).